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INVENTOR(S)

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It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 4, Line 29, delete "user to manager" and insert "user to manage", therefor.

Column 6, Line 33, delete "vary form the" and insert "vary from the", therefor.

Column 6, Line 39, delete "components form any" and insert "components from any", therefor.

Column 9, Line 6, delete "in the linked-link" and insert "in the linked-list", therefor.

Column 11, Line 3, delete "in indicated at" and insert "is indicated at", therefor.

Column 20, Line 5, delete "In preferred embodiment" and insert "In a preferred embodiment", therefor.

Column 21, Line 39/40, delete "may communication over" and insert "may communicate over", therefor.

Column 21, Line 47, delete "if customer is" and insert "if a customer is", therefor.

MAILING ADDRESS OF SENDER (Please do not use customer number below):

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This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.